



Repair Form

Customer Data:

Company _____
Name _____
Contact Person _____
Address _____
Zip Code _____
City _____
Country _____
Phone Number _____
Fax Number _____

We can process your repair with a customer ID only
Receive a customer ID by creating a [new account](#)

Customer ID: _____
email _____

Please always ad your proof of purchase, otherwise we will have to charge customs duty and import fees.

- please provide quotation
 please repair shipped in items

Domestic shipping cost (Germany):
Freight charges: currently 5,90 Euro flat.
We handle packing and insurance cost, delivery via DHL.

International shipping charges (please ask for quote)
Please kindly note that any service or warranty order needs to be prepaid before shipping. In case of shipment via COD (postman will collect amount) a service charge of 5,- Eur is added.

Your drive setup:

Model	_____	Prop/ Pinion	_____
Type(e.g. Helicopter)	_____	Gear ratio	_____
Manufacturer	_____	Current at full throttle	_____
Wingspan	_____	Flight time	_____
Weight	_____	No. of flights	_____
Type of motor	_____	Connectors	_____
ESC	_____		
Battery type and cells	_____		

Warranty claims can only be processed if copy of invoice is provided.

copy of invoice is attached

Description of problem