



# Repair Form

## Customer Data:

Company \_\_\_\_\_  
Name \_\_\_\_\_  
Contact Person \_\_\_\_\_  
Address \_\_\_\_\_  
Zip Code \_\_\_\_\_  
City \_\_\_\_\_  
Country \_\_\_\_\_  
Phone Number \_\_\_\_\_  
Fax Number \_\_\_\_\_

**We can process your repair with a customer ID only**  
**Receive a customer ID by creating a** [new account](#)

Customer ID: \_\_\_\_\_  
email \_\_\_\_\_

- please provide quotation  
 please repair shipped in items

**Domestic shipping cost (Germany):**

Freight charges: currently 5,90 Euro flat.

We handle packing and insurance cost, delivery via DHL.

**International shipping charges (please ask for quote)**

Please kindly note that any service or warranty order needs to be prepaid before shipping. In case of shipment via COD (postman will collect amount) a service charge of 5,- Eur is added.

## Your drive setup:

|                        |       |                          |       |
|------------------------|-------|--------------------------|-------|
| Model                  | _____ | Prop/ Pinion             | _____ |
| Type(e.g. Helicopter)  | _____ | Gear ratio               | _____ |
| Manufacturer           | _____ | Current at full throttle | _____ |
| Wingspan               | _____ | Flight time              | _____ |
| Weight                 | _____ | No. of flights           | _____ |
| Type of motor          | _____ | Connectors               | _____ |
| ESC                    | _____ |                          |       |
| Battery type and cells | _____ |                          |       |

Warranty claims can only be processed if copy of invoice is provided.

- copy of invoice is attached

## Description of problem